

Will Dittmar

Welland, ON 
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HIGHLIGHTS OF QUALIFICATIONS

- Over 5 years of experience providing exceptional customer service in various roles
- Proven ability to take a creative approach to problem-solving
- Strong attention to detail and organizational skills
- Ability to quickly learn and adapt to new tasks and roles

EXPERIENCE

Security Guard Supervisor

Cantec Security

Niagara, ON

May 2020 – January 2022

- Supervised and trained a team of 5 security guards per shift, ensuring compliance with company policies
- Coordinated incident response, conducted investigations, and provided reports to management
- Interacted with clients to address concerns and adapt services to meet their needs
- Monitored and reviewed security footage, identified potential security risks, and implemented preventive measures

General Labour

Employment Professionals Canada

Niagara, ON

February 2012 - November 2017

- Performed a range of landscaping tasks, including planting, pruning, lawn care, and maintenance of outdoor spaces
- Assisted in the setup and teardown of greenhouses, involving the assembly/disassembly of structures and preparation of growing environments
- Managed loading and unloading of shipments, verified delivery contents
- Conducted detailed auto-motive parts inspections for quality control in manufacturing, identifying defects
- Assisted with warehouse organization, inventory management, and maintaining clean and safe work environments
- Completed residential painting projects, including surface preparation, priming, and finishing
- Performed furniture woodworking, focusing on finishing tasks such as sanding, staining, and varnishing

EDUCATION

Ontario Secondary School Diploma

Queen Elizabeth Secondary School

Surrey, BC

REFERENCES AVAILABLE UPON REQUEST